

Erroneous/Fraudulent Transaction Report Form



Date of report 2 0

1. Reporter's Particulars

Account Name

Contact Number

Email

Date of transaction 2 0

Note: Reported transactions performed within 7 business days would require a 2 weeks investigation period. Transactions beyond 7 business days would be on best effort basis.

2. RHB Sender's Particulars

Account Name

Account Number

3. Beneficiary's Particulars

Beneficiary Name

Beneficiary Bank

Beneficiary Account Number

Currency type

Amount sent

4. Type of Payment (Please tick accordingly)

Transaction Mode RHB Reflex RHB Now RHB Mobile Singapore Branches Please specify branch

Intrabank RHB Transfer FAST GIRO MEPS+ Overseas Remittance FasTT

RHB Transaction Reference Number

If erroneous transaction, please provide details of the error(s) in the transaction:

If suspected fraudulent transaction, please provide details and circumstances resulting in the transaction:

Note: The bank reserves the right to put the applicable account(s) on hold during the course of investigation.

Authorised signature

Name

For Bank Use

Attended/SV by

(Staff name/Signature & Date)

Authorised by

(Staff name/Signature & Date)

Remarks